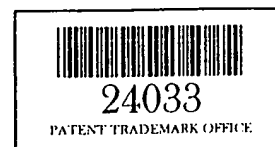


## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: )  
 J.M. Nagda et al. )  
 Serial No.: 09/388,261 )  
 Filed: August 31, 1999 )  
 For: A WORKFLOW MANAGEMENT SYSTEM )  
 FOR GENERATING OUTPUT MATERIAL BASED )  
 ON CUSTOMER INPUT )

Examiner: M. Ali

Art Unit: 2177



ASSISTANT COMMISSIONER OF PATENTS  
 Washington, D.C. 20231

Sir:

Transmitted herewith is an Amendment in the above-identified application.

- Small entity status of this application under 37 CFR 1.9 and 1.27 has been established by a verified statement previously submitted.  
 — A verified statement to establish small entity status under 37 CFR 1.9 and 1.27 is enclosed.  
 — No additional fee is required.

The fee has been calculated as shown below:

	(Col. 1) CLAIMS REMAINING AFTER AMENDMENT	(Col. 2) HIGHEST NO PREVIOUSLY PAID FOR	(Col. 3) PRESENT EXTRA RATE	SMALL ENTITY ADDIT. FEE	OTHER THAN A SMALL ENTITY ADDIT. FEE
TOTAL	32	MINUS 32	= 0	x \$0	OR x 18 \$0
INDEP CLAIMS	3	MINUS 3	= 0	x \$0	OR x 84 \$0
— FIRST PRESENTATION OF MULTIPLE DEP. CLAIM			+	\$	OR + 280 \$
			TOTAL	\$0	OR TOTAL \$ -0-

- Please charge Deposit Account No. 50-0563 the amount of \$\_\_\_ to cover the extension fee and also the amount of \$\_\_\_ to cover the claim fee. A duplicate copy of this sheet is enclosed.  
 X A check in the amount of \$ 110 to cover the extension fee is enclosed.  
 — A check in the amount of \$ \_\_\_ to cover the filing fee is enclosed.  
 — A check in the amount of \$ \_\_\_ to cover the petition fee is enclosed.  
 X The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 50-0563. A duplicate of this sheet is enclosed.  
 X Any filing fees under 37 CFR 1.16 for the presentation of extra claims.  
 X Any patent application processing fees under 37 CFR 1.17.

Respectfully submitted,

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 Beverly Hills, CA 90212  
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Dated: January 14, 2002

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Assistant Commissioner of Patents, Washington, D.C. 20231 on January 14, 2002.

David W. Victor

1/14/02  
Date

14051

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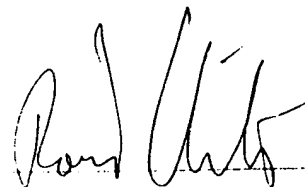
1/14/2002

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Washington, D.C. 20231

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MEMO 36.42 extension

⑈014051⑈ ⑆322271779⑆ ⑈743 4080979⑈

S.N. 09/388,261 Docket No. BO999027 Date Mailed 1/15/02 By: DWV/pm

Title: A WORKFLOW MANAGEMENT SYSTEM FOR GENERATING  
OUTPUT MATERIAL BASED ON CUSTOMER INPUT

Client: International Business Machines Corporation 0036.0042

Receipt is hereby acknowledged for the following received in the Patent &  
Trademark Office on the date stamped hereon:

- ☒ Transmittal for Amendment
- ☒ Pet. Extension of Time
- ☒ Amendment pages 19
- ☒ Check No. 14051, Amt. \$110
- ☒ Return Postcard

S.N. 09/388,261 Docket No. BO999027 Date Mailed 1/15/02 By: DWV/pm

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